

## **Colorado Family Medicine Residency PCMH Project**

### Summary Description

#### **Collaborating Organizations:**

- *HealthTeamWorks*
- *University of Colorado Department of Family Medicine*
- *Colorado Association of Family Medicine Residencies*
- *Colorado Institute of Family Medicine*

**Funding Source:** *The Colorado Health Foundation.*

**Brief Description:** A collaborative project among the above organizations to assist Colorado's Family Medicine Residency programs in PCMH practice improvement, incorporating a tandem approach addressing both practice and curricular redesign. The project just completed the first three-year grant cycle and recently received funding for an additional three years. Some of the accomplishments include:

- To date, four programs have received NCQA PPC-PCMH Level III recognition (highest level). Four other programs have submitted their applications and are awaiting results; two remaining programs will submit their application in 2012.
- Practice coaching, provided by the project, has facilitated:
  - Establishment of PCMH Steering Committees and Practice Improvement Teams
  - Staff engagement in quality improvement efforts
  - Resident engagement in quality improvement efforts
  - Enhanced team work throughout the practice
  - Leadership alignment
- Curricular redesign to integrate key PCMH components into resident education
- Development of a PCMH e-Learning curriculum as a tool for implementation of the PCMH into resident education
- Practice baseline and follow-up assessments, with results showing significant improvements in all aspects of implementation of the PCMH
- Biannual Learning Collaboratives with excellent attendance from all

#### **Funding additionally supported:**

- Residency practice application fee for NCQA PPC-PCMH Recognition Program.
- Practice licenses to use RMD if registry or communication functionality not available.
- Local, nationally-recognized practice redesign consultation.
- External information technology consultation (eg data entry support to populate registry, Crystal Report writing, building of interfaces).
- Direct financial support to the practices over a three year period that may be used to help fund physician or staff salaries for involvement in the project, recognizing that engagement in practice improvement work and its associated activities comes with a cost to practices and is currently not easily recovered.

#### **Project Goals for the Three-Year Grant Continuation:**

- Continue with practice coaching to facilitate PCMH sustainability

- Continue with curriculum redesign efforts and development of the PCMH e-Learning modules
- Continue with leadership alignment
- Patient engagement and activation
- Implementation of patient self-management support systems in the practices
- Emphasis on population management, development of patient registries, and use of data