A third of respondents report either a “shockingly high increase” (10%) or a “meaningful increase” (24%) in COVID-related health burden among elderly patients without home support.

Video telehealth is increasing, but is still far from ubiquitous. A majority of respondents are using video for less than 20% of their visits (43%) or not at all (14%). Instead, forty-four percent of respondents are using telephone for the majority of their visits.

89% of clinicians report large decreases in patient volume.

57% say that less than half of their visits in the last week were reimbursable.

42% note the need to layoff or furlough practice members as a stress on their practice.

Lost Employment

One fifth of respondents report a “shockingly high increase” in the past week among patients who have lost employment, and 36% report a “meaningful increase” among that same group.

Elderly Support

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Phone Visits Remain Common

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Capacity for COVID-19 Testing

- No capacity to test: 33.6%
- Test on CDC guidelines: 28.8%
- Test on CDC + clinician judgement: 31.9%
- Can test anyone: 5.6%